

Ownership of the goods ordered does not pass to the purchaser until payment in full has been received by AvemQuirks Pty Ltd

## Warranty/Sale of Goods

Warranty applies to the equipment supplied by **AvemQuirks** to the original purchaser for a Period of one (1) year (parts) and one (1) year (labour) from the date of installation.

This is an equipment manufacturers warranty only and covers any defect in workmanship of materials resulting in the product malfunctioning while being used in accordance with the manufacturer's guidelines. Responsibility under this warranty is limited to repairing or replacing a part without charge.

**AvemQuirks** responsibility ceases if:

1. The customer has not properly maintained the equipment in accordance with instructions as per **AvemQuirks** operating/maintenance manual, literature or directions issued by **AvemQuirks**.
2. The customer fails to observe commonly accepted operating practices.
3. Equipment fails through misuse, abuse and accidental damage, alterations, incorrect installation, power surges or Acts of God.
4. The customer permits persons other than those authorised by **AvemQuirks** to perform or effect repairs or adjustments to the equipment.
5. Repairs are made using spare parts or replacements not of the same make as those supplied originally as components of the equipment unless authorised by **AvemQuirks**.
6. Authorised representatives of Avem Pty Ltd are denied full and free rights of access to the equipment for inspection at a convenient time.

Glass door breakages, gaskets, light bulbs, fuses, batteries and other external plastic components are NOT covered under this warranty.

Availability of service personnel for warranty repairs is restricted to normal working hours of 8:30am and 5:00pm, Monday to Friday and exclude Public Holidays. Service work outside these hours will be at the customer's expense, except in the instance of authorisation in the form of a work order supplied by authorised **AvemQuirks** personnel.

**AvemQuirks** does not guarantee that warranty service will be carried out within a particular time frame.

Warranty claims will not be accepted unless authorised by **AvemQuirks** prior to the commencement of service work.

Note that the contents (product) risk and insurance responsibility remains at all times with the customer.

Where the equipment has been designed to the customer's own design, **AvemQuirks** will not be liable for any non-performance or operation of the equipment because of design faults.

## Claim Procedure

If you wish to make a claim under the terms of this warranty, the following procedure should be followed:

1. Contact **AvemQuirks** on **1800 658 120**
2. Quote the model number, serial number and date of installation.
3. **AvemQuirks** will then undertake the activity or authorise an agent of **AvemQuirks** to undertake such activity.